



We empower your day

**Hospitality**



## Ireland's No.1 rental maintenance provider



Workwear



Flat Linen



Floor



Pest Control



Washroom



Care Homes



Cleanroom

Our mission is to help you achieve yours

# ELIS IRELAND'S NO 1 RENTAL MAINTENANCE PROVIDER

Thanks to Elis's rental-maintenance service, you can focus on your core business while retaining control over your budget.

### What is Rental Maintenance?



Our mission is to help you achieve yours

### Benefits

- Peace of mind and time saved
- Cost savings
- Sustainable development
- Hygiene and quality

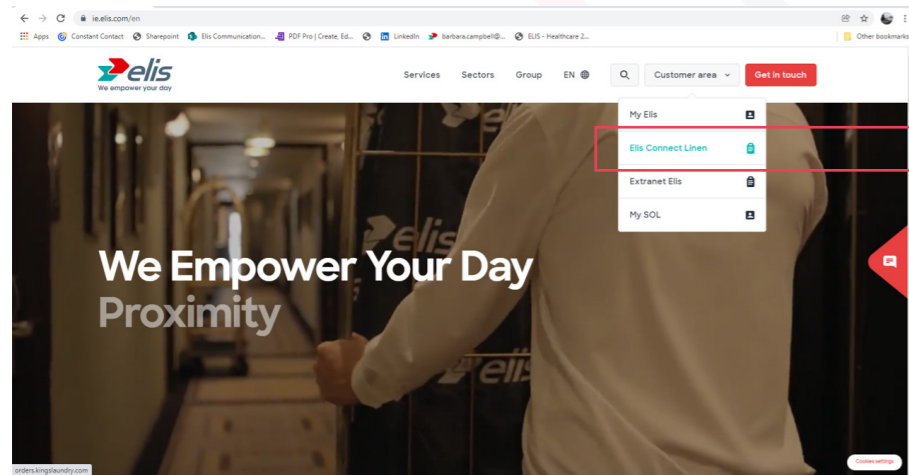
**92%**

\* of Elis's clients feel that our rental-maintenance service simplifies their everyday lives

\* Source: Market study of workwear in France, conducted by ED Institut in November 2015

For our Hospitality Customers we have developed the **Elis Connect Linen** App which provides direct access to your linen account – where linen orders can be placed, order history reviewed and returns booked. Access to **Elis Connect Linen** is provided via our website [ie.elis.com](https://ie.elis.com), with a designated portal within the ‘Customer area’.

To learn more contact us at 1800-777-464, one of our designated Hospitality Customer Service Reps would be delighted to talk you through the process and our range of services.



◀ Log in can be found here

▶ We have created a video that presents a step-by-step guide on how to use ELIS CONNECT – this can be found at <https://ie.elis.com/en/services/flat-linen>

Once you have been assigned an Elis Connect Linen account, your designated Customer Service Rep will provide you with a unique **USERNAME** and **PASSWORD** for your account.

A single user name can be created, or if you prefer we can create user names for each department:

- EG: Housekeeping
- Food & Beverage
- Leisure Centre etc.

**Elis Connect Linen is easy to use, secure and provides you access to all the details specific to your Elis Connect Linen account.**

 Place **ORDERS**

 Report **EXCESS DELIVERIES**

 Log **RETURNS**

 Review your **ORDER HISTORY**

# LINEN

At Elis we understand how the cleanliness and quality of your linen plays an integral part in the service you provide to your customers. We supply a wide range of linen specifically tailored to your business needs in classic and luxury styles. Our bath linen collections include ranges for bedrooms in addition to spa and leisure facilities.



## Table Linen

- ▶ Tablecloths
- ▶ Napkins
- ▶ Tea Towels
- ▶ Glass Cloths



## Bed Linen

- ▶ **Classic Collection**  
Sheet / Bag Pillowcase  
Oxford Pillowcase / Duvet Covers / Satin Stripe Pillowcase / Satin Stripe Duvet Cover
- ▶ **Luxury Collection**  
Sheet / Bag Pillowcase  
Festoon Pillowcase / Duvet Covers



## Bath Linen

- ▶ **Classic Collection**  
Towels / Bat Mat  
Bathrobe / Face Cloth
- ▶ **Luxury Collection**  
Towels / Bath Mat  
Face Cloth / Bathrobe  
Waffle Bathrobe
- ▶ **Spa Collection**  
Towels / Waffle Bathrobe  
Hand Mitt
- ▶ **Leisure**  
Hand Towel  
Bath Towel





# WORKWEAR

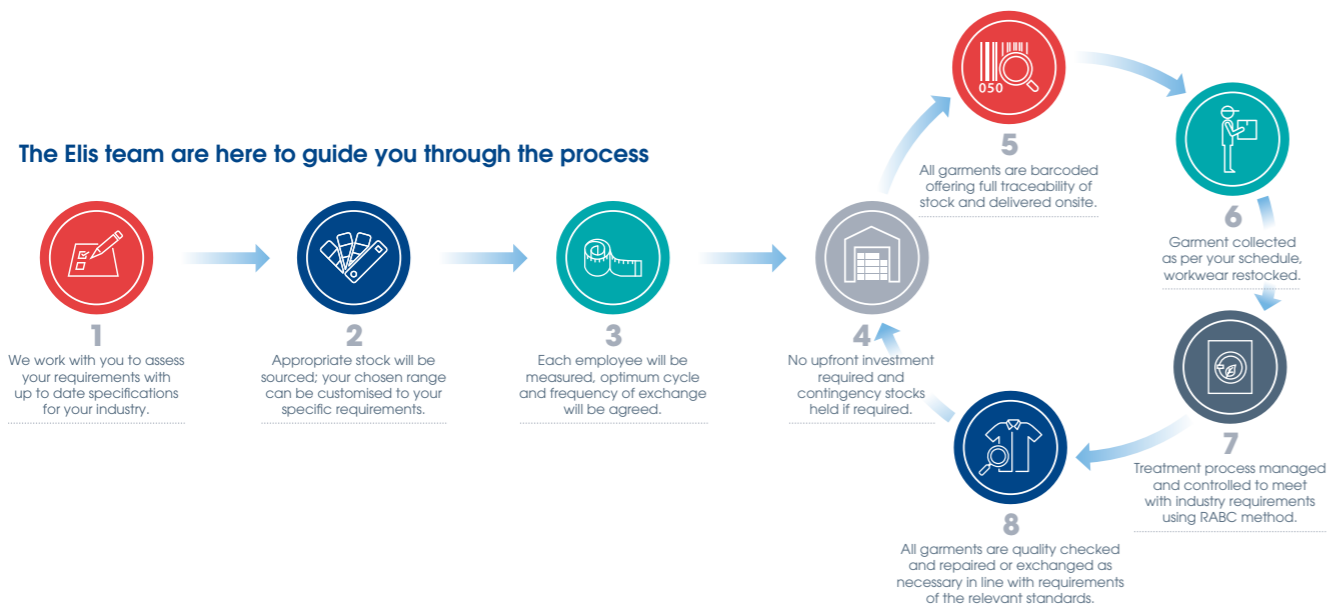
At Elis we appreciate the importance of workwear; garments that balance style, comfort and freedom of movement while conforming to the specific needs of the hospitality sector.

Our workwear collections, include ranges for all members of your team including **Chefs, Housekeeping and Maintenance**. Created by our in-house design team using eco-friendly, breathable fabrics, our garments are developed to incorporate your specific requirements and style.

Our rental maintenance service model means no upfront investment is required. We design, supply and maintain your garments, laundered to the highest infection control standards, delivered as per your schedule requirements.

To review our full range of hospitality workwear go to <https://ie.elis.com/en/workwear/hospitality>

## The Elis team are here to guide you through the process



## Chefs Wear

Designed for chefs, we offer collections in step with new culinary fashion. Finishes ensure maximum comfort for wearers, allowing them to cook with ease.



## Aprons

We offer a wide range of Aprons to suit various kitchen and serving roles.



## House Keeping

Designed with the tasks undertaken by housekeeping staff in mind our collections combine elegance and comfort at work. Using Tencel, silky to the touch while regulating body heat and neutralising odour.



## Maintenance

For your maintenance team we offer workwear collections that are designed to be hard wearing while providing comfort and safety for your team. Stylish and contemporary designs that can be customised with your company colours.





# CLEANING

Elis have partnered with Europe's leading professional microfibre manufacturer to produce a cleaning range that promotes efficiency and effectiveness.

Using microfibre mops and cloths rather than cotton enhances cleaning performance.

# 63%

Microfibre is proven to be more effective in removing dried in stains than its cotton equivalent.

# 71%

Efficient cleaning: reduces bacteria by up to creating safer work spaces.

# 8x

lower instances of recontamination when using microfibre rather than cotton.

# 50x

A microfibre mop emits less particles than its cotton mop equivalent.



These microfibre mop heads can absorb up to one litre of liquid and have colour tabs for zone cleaning. The zigzag stripe increases the effectiveness of this ultra absorbent scrubbing pad.



Mop heads and cloths are laundered using net bags which are assigned exclusively to your account and barcoded, ensuring **your stock is returned to you** once it has been laundered.



Telescopic and ultralight, ergonomically designed for unparalleled comfort while cleaning.



Cloths are treated with silver ions which increase protection from bacteria, available in different colours for zone cleaning.



# BENEFITS OF OUR MATS SERVICE

Professional mats capture dirt and moisture, keeping your floors cleaner for longer. Research shows that a mat becomes ineffective after 15 days; it becomes saturated by dirt and water which is why Elis provides a weekly service. Ensuing your premises stays clean and your floors remain safe.

## We provide:

- Standard Mats
- Logo mats - designed to your specifications
- Scraper mats
- Anti fatigue mats

# 850,000+

mats delivered each year to Irish customers

# 75%

of dirt and dust comes from the soles of shoes

Well maintained mats reduce cleaning time by

# 44%

# 80%

of dirt can be captured by our standard mat

## Our ultra absorbent mats capture:

- Water 5 L/m<sup>2</sup>
- Oils 1.5 L/m<sup>2</sup>
- Particles 5.5 kg/m<sup>2</sup>



**Personalise** our mats to reflect your image



**Hygiene guaranteed** by industrial washing to the highest hygiene standards



**Different ranges available** to meet all your needs



**Replaced regularly** so visitors always receive an optimal welcome



# AQUALINE

This range showcases a pure, sophisticated design which reflects the impeccable hygiene of your washrooms.

## Colour Accents Available



## Finishes Available



## > Hand Washing



Hand Soap Dispenser  
(Manual) 650ml – 1,000ml



Non Touch Hand Soap Dispenser  
650ml – 1,000ml



Foam Soap Dispenser  
(Manual) 800ml  
(Non touch option 800ml)



Non Touch Hand Sanitiser Dispenser  
650ml – 1,000ml

## 100% Cotton Hand Drying

- > Cotton towels are the most effective way to remove bacteria from hands while drying hands.
- > With 95% less energy used and 47% less waste created, they are the greenest choice for your washroom.

- > Laundered to highest hygiene standards, all our plants are ISO 9001 certified.
- > All our dispensers have two distinct chambers keeping clean and used towels separated.



Classic



Retractable



HYCARE Unit  
Also available in Black

## Paper Towel

- > Our Paper Towel Dispensers offer great absorption in a range of styles including no contact solutions.

- > Each unit utilises a translucent window for easy supervision of refill status.
- > A variety of paper qualities are available including eco label.



Folder Paper Dispenser



Paper Roll Dispenser  
Non Touch



Centerfeed Paper Dispenser

## Air Drying

- > Fast drying - **only 10 seconds**

- > Ultra-powerful forced air at 690 km/h - **drying in 12 secs**
- > **Ultra-compact**, depth of 10cm with **HEPA filter**

- > Blue light in the blown air zone - **drying in 15 secs**
- > Ultra-compact for small spaces



Dyson Airblade™



Dyson V™



Air Micro

# TOILET HYGIENE

## > Toilet Paper Dispenser

- > The Aqualine jumbo dispensers are robust and reliable, ideal for high to medium traffic environments.
- > Inspection windows have been incorporated into the design to aid service
- > Removable braking system enables consumable control and minimises waste
- > Small roll dispenser also available for low to medium traffic environments



Jumbo



Jumbo with Reserve

## > Safe Seat Sanitiser

- > Simple effective solution for disinfecting the toilet seat
- > Sanitising foam kills bacteria and germs, applied using toilet paper
- > The pump system avoids drips
- > Non touch option also available



## > Toilet Brush

- > White version mounted on the wall with mobile plastic cover over the arm
- > Stainless steel version can be mounted on the wall
- > Toilet brush replaced monthly as part of service



## > Urinal Screens

- > Screens emit fresh Green Melon/ Mango scents for up to 30 days
- > Enzymes eliminate odours and contain no VOCs
- > Reduces splashes by up to 70% and prevents urinal blockages



## > Toilet/Urinal Descaler

- > Creates hygienic and fresh-smelling environment for your toilets, urinals and drains.
- > Minimises the emergence of scale and stains on surfaces



# AIR FRAGRANCE

## > Airplus - Passive Air freshener

- > Emits fragrance continuously for up to 60 days
- > No batteries required
- > Best suited for stalls and small areas



## > Airactiv

- > Suitable for larger washroom areas
- > Utilises aerosol technology, battery powered
- > Frequency and days can be programmed for most efficient use



A broad range of scents: Waterfresh, Lilac mist, Citrus spring, Mint zone, Peach zing, Green Tea (Green Tea fragrance not available for the Airplus).

# FEMININE HYGIENE

## > Sanitary Disposal Unit

- > A choice of foot pedal/ non-touch versions available to avoid any physical contact
- > A 90° flap to avoid any visual contact
- > A compact bin to minimise floor space used



## > Lady Bag

- > Feminine hygiene modesty bag dispenser, for greater privacy and comfort
- > Signage labels are available



# ADDITIONAL SERVICES

## > Nappy Bin

- > Nappy disposal service, frequency scheduled to suit your needs
- > Pedal operated, providing a practical, hygienic solution



## > Vending Machines

- > Wide selection of washroom vending machines available to support your customers' needs
- > Products customised to your requirements
- > Service includes re-stocking and maintenance of the units





# FUSION

This unique collection's resolutely noble aesthetics will fit perfectly into your most refined washrooms.

## A colour to match your style



## > Hand Washing



Soap Dispenser  
500ml (Manual)



Non touch Soap Dispenser  
500ml



Non touch Hand Sanitiser 500ml\*  
Manual version also available

## Towels Dispensers



Retractable Cotton  
Towel Dispenser



Non Touch Paper Towel Dispenser  
Singles Sheets



Paper Towel Dispenser  
Z fold Paper Towels

## Toilet Hygiene



Toilet Roll Dispenser



Toilet Seat Sanitiser  
300mls



Toilet/Urinal Descaler



Toilet Brush  
Brush replaced monthly

## Hygiene



Refuse Bin  
20 litre / 50 litre



Ladycare  
Sanitary Disposal Unit  
Capacity 22 litres



Ladycare Mini  
Capacity 4 litres



## Air Fragrancing



Aerosol Air Freshener  
Battery Powered



Passive Air Freshener





Elis Pest Control offers complete pest control solutions adapted to the specific needs of the hospitality sector.



**Rodent Control Monitoring & Prevention Solutions**



**Bird / Wildlife Control**  
Bird Exclusion Systems,  
Wildlife Trapping solutions.



**Flying and Crawling Insect Control**  
Flies, wasps, mosquitos, bed bugs, flour moths, cockroaches etc.



**Other services**  
Disinfectant Treatments, Field Biology Audits,  
Pest Risk Assessments, Trend Analysis

## Why choose Elis Connect



**Your Business Partner**  
Elis Pest Control combines **innovation with expertise**, we offer a nationwide service with expert technical support and dedicated maintenance teams with over **30 years' experience** providing pest control to Irish businesses.



**24/7 Monitoring**  
ELIS CONNECT offers your premises 24/7 pest control protection; our unique sensor system provides **constant surveillance** of your site, not just during scheduled service calls.



**Quicker responses**  
Elis Connect sensors note changes in pest activity in **real time**; providing us with a site overview which allows interventions to be activated **before an infestation is noted** at bait boxes or by staff. **Early responses reduce the chance of infestations** and reduce the risk to your staff, customers and business.



**A Greener Solution**  
ELIS CONNECT offers **effective non toxic pest control** that supports a safer workplace while protecting our indigenous wildlife and **reducing your Scope 3 Emissions**, thereby supporting you CSR goals.



**On-line Site Reports**  
Our **on-line portal** provides a single location for your pest control inspection reports with detailed catch analysis, automated E-Inspection reports, and an overview across all sites instantly and remotely where appropriate.



**Support when you need it**  
Our Service Control Department are available should you have any queries regarding ELIS CONNECT or any other of our Pest Control services – please contact 01-458 7722 or e-mail [ie-pestcontrol@elis.com](mailto:ie-pestcontrol@elis.com)



To view a video explaining the Elis Connect Rodent Control Service go to: <https://ie.elis.com/en/services/pest-control>



# BED BUG MONITORING

Each year four out of five hotels deal with an incidence of **bed bugs**, requiring costly and disruptive treatment. Bed bugs have become **more prevalent** in recent years due to an increase in international travel, arriving on guests' clothing and luggage. While bed bugs are no reflection on the cleanliness of a premises, the damage they inflict can be devastating.

Monitoring for bed bugs has traditionally been a **labour-intensive task**, relying on the vigilance of time strapped housekeeping staff who also need to be **specially trained**.

The Elis CONNECT Bed Bug system offers a **cost-effective solution** that allows your staff to focus on your guests while your **rooms are protected 24/7** from uninvited guests.

Our **early detection** ensures that infestations can be **dealt with efficiently and effectively**, protecting your guests and staff from potential health hazards in addition to claims for compensation and reputational damage from poor reviews



To view a video explaining the Elis Connect Bed Bug Monitoring Service go to: <https://ie.elis.com/en/services/pest-control>



The **ELIS CONNECT Bed Pod** is discreetly fitted beneath each mattress – the wireless, battery-operated sensor monitors for bed bug activity 24 hours each day 365 days per year



The ELIS CONNECT Bed Pod has been designed to attract bed bugs in, so they can be quickly identified. An early alert means **prompt intervention**, preventing a possible infestation.



As soon as our bed pod is activated by bed bugs, **our technicians are alerted** and can make you aware of the issue and agree a **treatment strategy** that suits you and your hotel



**Early alerts** allow treatment before the issue develops into an infestation. **Saving time**, disruption to your business and guest and damage to your business though negative reviews.

## Should your hotel suffer a bed bug infestation the costs of the Bed Bug Treatments are only the tip of the iceberg

- > Time and energy expended by management dealing with this damaging issue
- > Loss in revenue as your rooms undergo treatment
- > Loss in future revenue as bookings fall due to reputational damage
- > Cost of the loss of productivity by your housekeeping teams
- > Cost of replacement of fixtures after an infestation
- > Guest compensation costs including medical fees

**The estimated losses for a 200 room hotel can be €65,000 per year**

# KITCHEN LINEN

A necessity for all professional kitchens and catering establishments, Elis have a range of tea towels in a variety of patterns and sizes suitable for polishing glassware, lining serving trays or serving hot dishes safely.

- > All tea towels are laundered to the highest hygienic standards
- > Composed of 100% Cotton



# BEVERAGES

Provide better tasting 99.9999% pure water to staff and customers.

### Our watercoolers are

- > Treated with UV light – destroying bacteria including COVID 19
- > Coated in Biocote for added protection
- > Plumbed at source, no need for water drums
- > Fully installed and serviced biannually.
- > Option to fill glasses and sports bottles.

### Water options include:

- > Chilled / Room temp / Sparkling / Hot
- > Hands free options available (using foot pedal)
- > Freestanding and counter top models available within the range



Hot



Cold



Request a brochure to learn more about Beverages.

# OUR SERVICES

Around the world we provide bespoke solutions for flat linen, workwear, personal laundry, washrooms, beverages, floors, pest control, cleanrooms and medical waste management.

 Flat linen	Hospitality & Healthcare Linen in including bed, bath and table linen	<b>1 billion+</b> items delivered annually	
 Workwear	Uniforms including PPE	<b>3.8 million+</b> wearers around the world	
 Washroom	Sanitary, Hand Hygiene and Air care solutions	<b>380km</b> of cotton towels processed weekly	
 Floor	Standard, scraper, antifatigue and logo mats	<b>13 million+</b> mats delivered annually	
 Pest control	Rodent control, insect control, disinfection	<b>Established in Ireland in 2020</b>	
 Care Homes	Laundry services for nursing home residents, Care Home residents and Day Care Centres	<b>Over 120,000</b> residents across Ireland, Germany and France.	
 Cleanroom	Cleanroom garments	<b>1 million+</b> cleanroom garments delivered weekly	



Elis is an international textile, hygiene & facilities services business, operating in 28 countries across the globe, delivering a complete textile rental and laundry service. We offer everything from **workwear to mats, mops, bed and bath linen, hygiene supplies and pest control services**, across our four business lines – **Hospitality, Healthcare, Workwear and Facility**.

With ten plants and distribution hubs, Elis offers an unrivalled level of nationwide service with accredited systems and a commitment to the highest infection control standards. Our 1,100+ workforce, proudly support over 10,000 Irish customers, delivering quality products and services, combined with extensive experience and a commitment to empower our customers every day.

**By providing mats, washroom, workwear, linen and pest control services in one easy-to-manage rental service with no upfront stock investment, we enable you to equip your business for success.**

**For more information contact**

**1800 777 464 (RoI) | 028 8676 4040 (NI)**

**Elis Textile Services Ltd.**

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